Regarding the data, ETS researcher Madeline Goodman concludes that it “doesn’t seem like it’s going to get better if we stay on the road we’re on.”

In framing your response, please assume that the results of the study are valid.

First, please describe the road Goodman refers to as the road we are presently on. Specifically, what things are we doing or not doing that could account for the results? Please give examples when possible.

Then, propose specific changes that would improve our performance. Please be specific about what policies and practices you would enact to correct our direction.